

Dear theatre-goers,

We would like to point out to you the organizer procedure in case of performance cancellation, for foulness:

### **Performance cancellation:**

- 1) In case of performance cancellation within a 60 minutes since beginning of the performance, you can claim on replacement of the ticket or money back.
- 2) Tickets can be replaced to any of the performances only for the ticket available in the same zone as the previous ticket.
- 3) Return of the money or replacement of the ticket is possible to do since the following day after the day, when the performance was canceled, only in the place when ticket was purchased; **for replacement or money return for tickets bought through internet is necessary to contact Ticketportal**
- 4) In case the performance is canceled after more than 60 minutes since beginning of the performance (actual time, without „rainy break“), claim on replacement of ticket or money return isn't possible.

### **Policy in rainy weather :**

- In case of foulness is representative of the organizer always in touch with Czech hydrometrology institut and the situation is currently consulting.
- 1) in case of rain in the time of the usual progs (i.e. 8:30 p.m.) and if there is a reason to believe, the rain will stop, the organizer reserves the right to postpone the progs (max. about 30 min)
  - 2) the performance can start even in case of foulness, in the event of acceptance of the company
  - 3) in case the rain will start within the first 60 minutes of the performance, the organizer is trying to find operational solving : if there is any reason to think it is only rain-shower or „summer storm“ usually the performance stop for a few minutes and that the performance continue
  - 4) the performance can run even in case of foulness, in the event of acceptance of the company
  - 5) in case of rainy weather organizer reserves the privilege not to furnish the chair with seat squabs and give over the blankets.

Thank you for your kind understanding,  
wish us fair weather!

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